

2001 Operational Overview

The IP Phone 2001 is a single line Centrex IP phone and is operated using the fixed keys—Volume, Mute, Goodbye, and Hold.



The IP Phone 2001 is the standard phone for a common area—lobby, kitchen, cafeteria or shop area—that is not assigned to a specific user



Feature Operation

The Feature Operation section of this guide outlines how to use each feature key and commonly used phone operations.

Answer Call Lift the handset to answer a ringing call.

Calling

Handset To make a call, lift the handset and dial the phone number.

Handsfree Press the **Line** key. Enter the phone number.

Disconnect Press the **Goodbye** key.

Charge Code Press the **Line** key and then the **Charge Code** key. You'll hear a stutter dial tone. Enter your charge code. You'll hear normal dial tone. Dial your your call.

Forward Press the **Forward** key. The **Forward Telephone Icon** flashes. Type in the number to receive calls. Press the **Forward** key again. The **Forward Telephone Icon** stops flashing. To cancel, press the **Forward** key again.

Hold While on a call, press the **Hold** key. Press the **Line** key to retrieve your call.

Transfer Press the **Transfer** key. The call is put on hold and a dial tone sounds. Enter the number to which to transfer the call. When that number rings or is answered, press the **Transfer** key again.