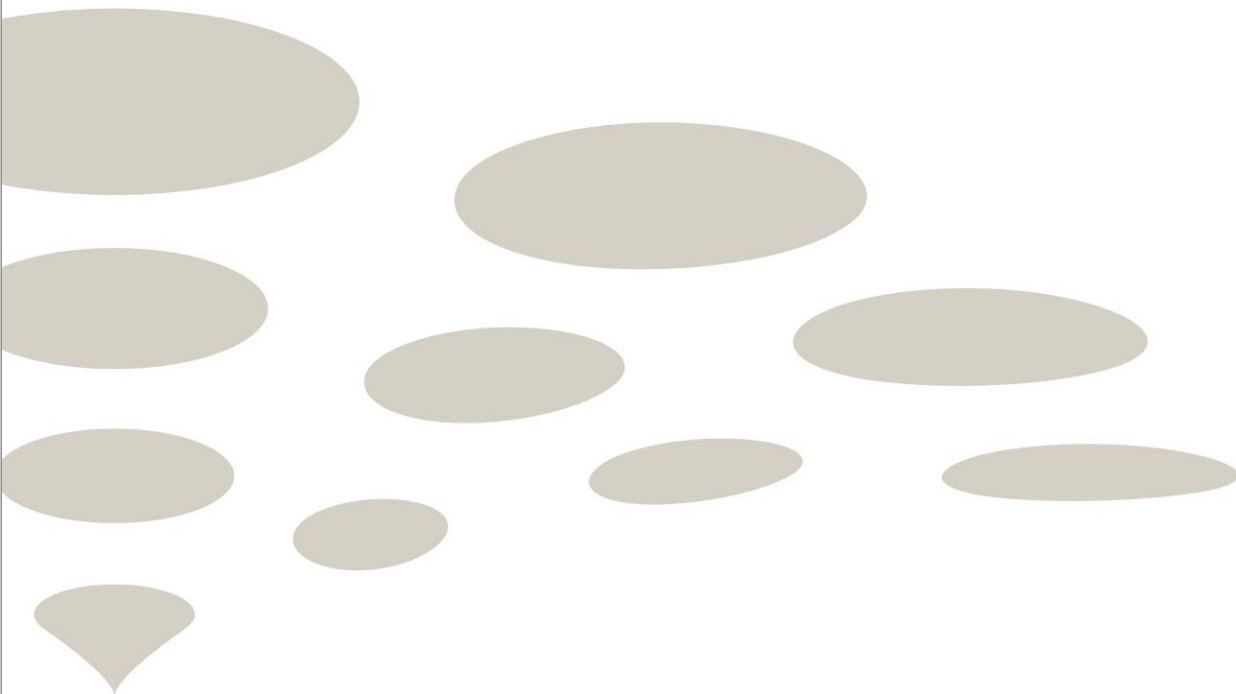




6350 Soft Client for C4 IP

Installation & Configuration Guide



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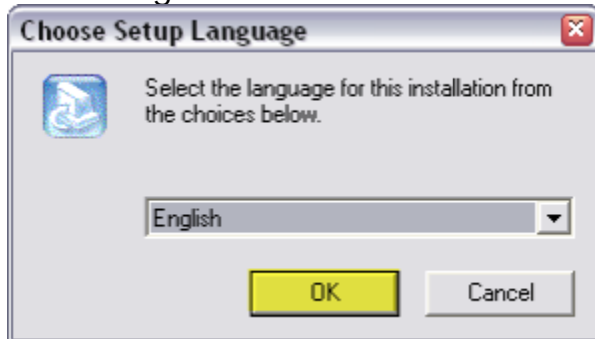
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How to Install and Configure the 6350

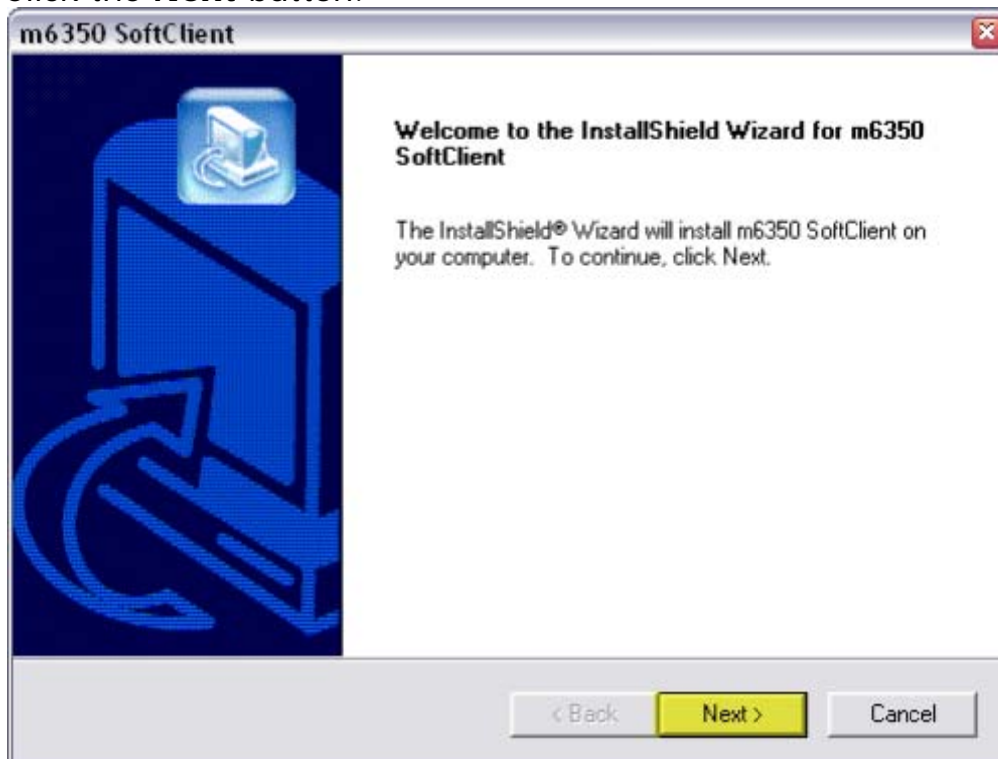
1. Download the 6350 Receptionist Console from the Resource Center located under Support on <http://cypresscom.net>.
2. Unzip the file to your desktop and double click the EXE file.



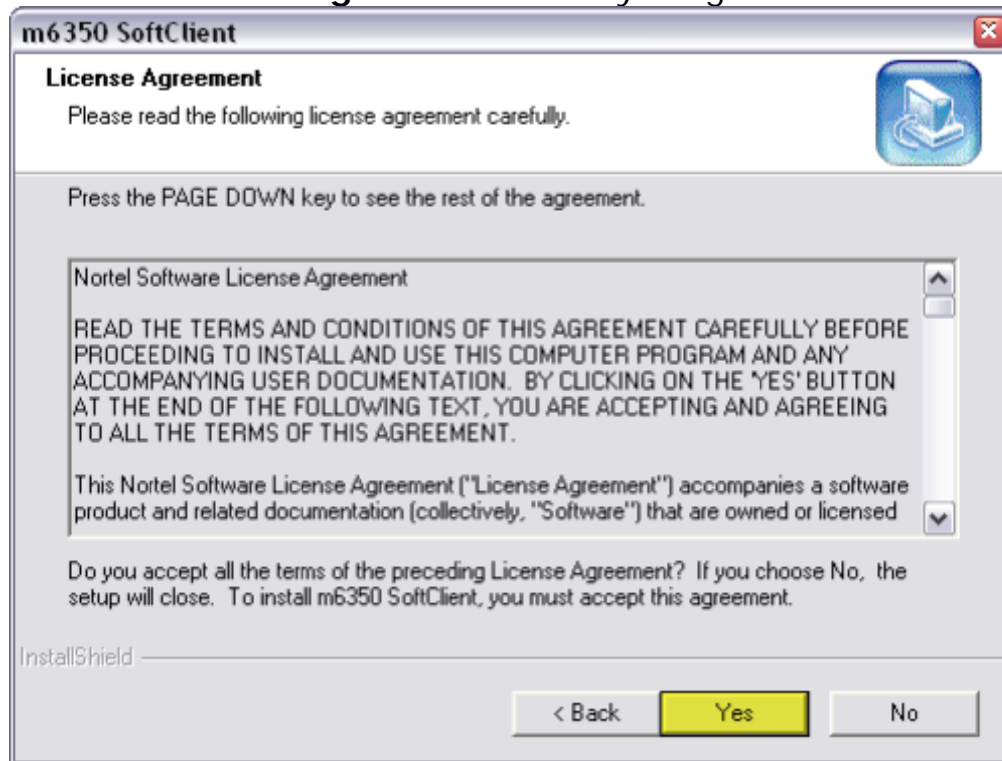
3. Select English and click the OK button.



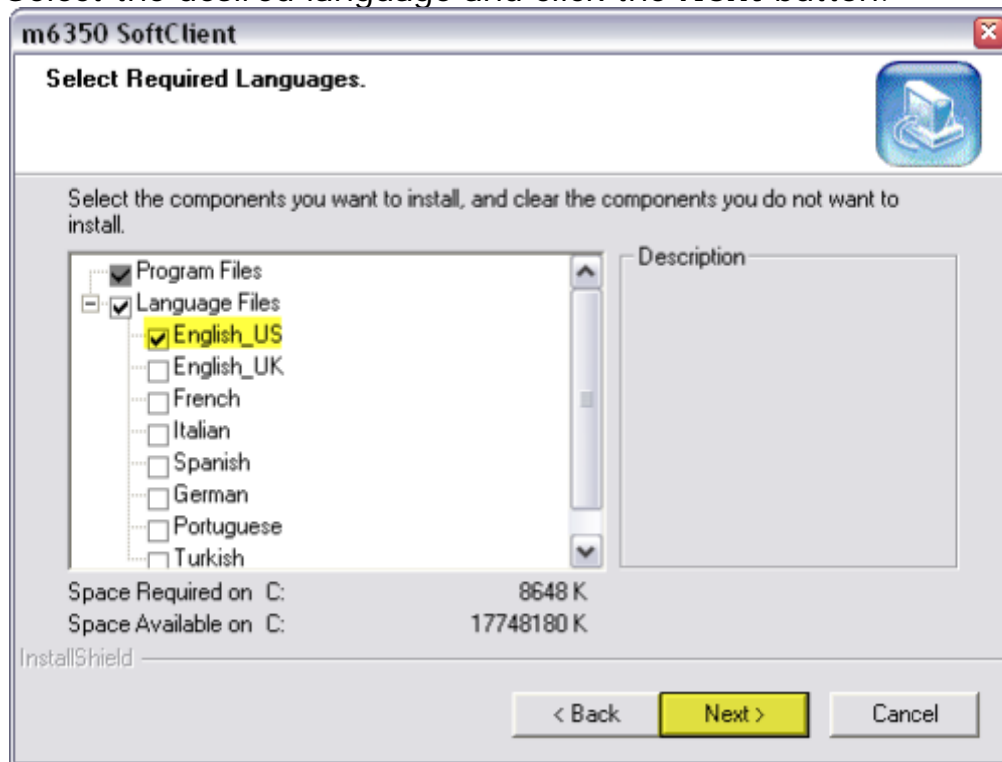
4. Click the **Next** button.



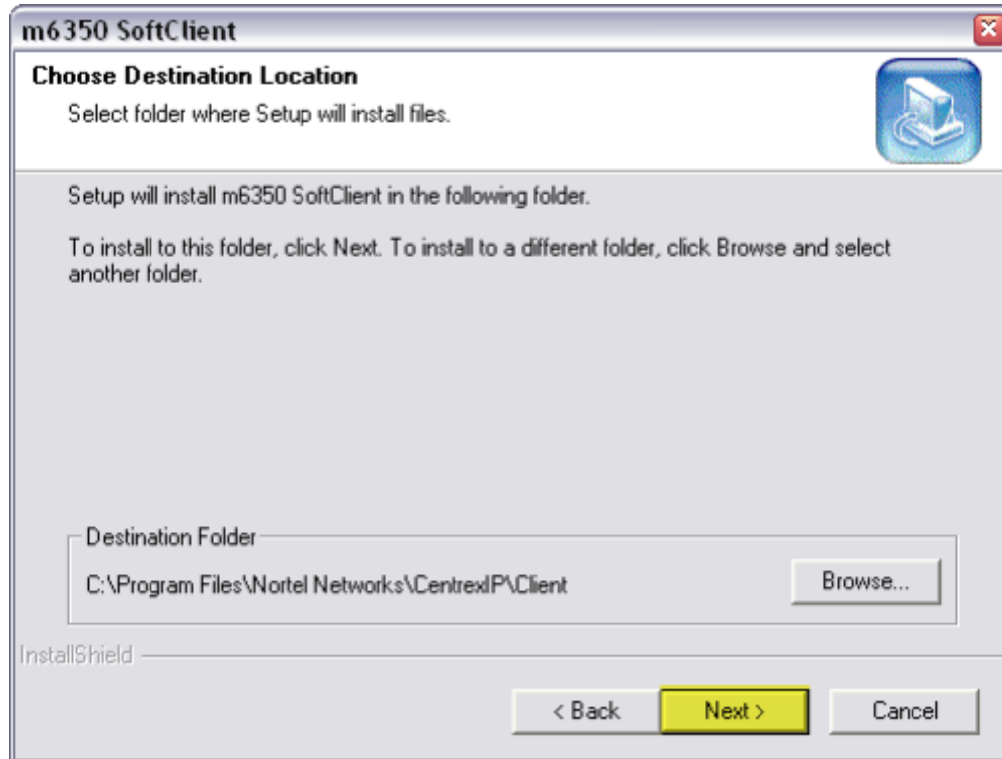
5. Read the **License Agreement** and if you agree click the **Yes** button.



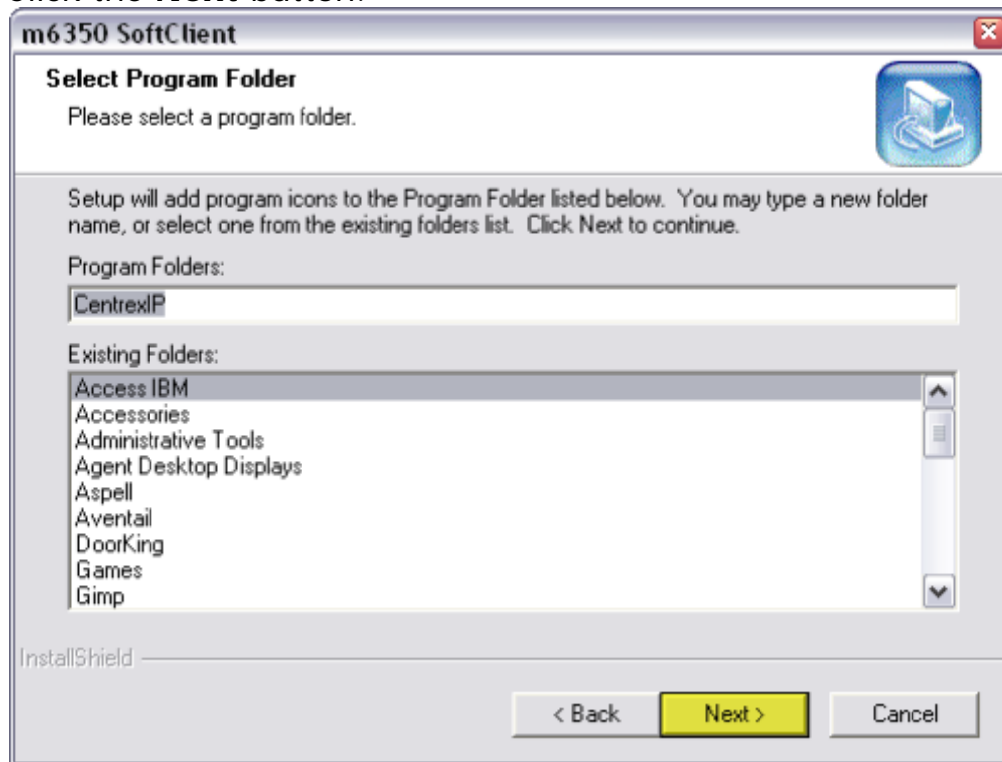
6. Select the desired language and click the **Next** button.



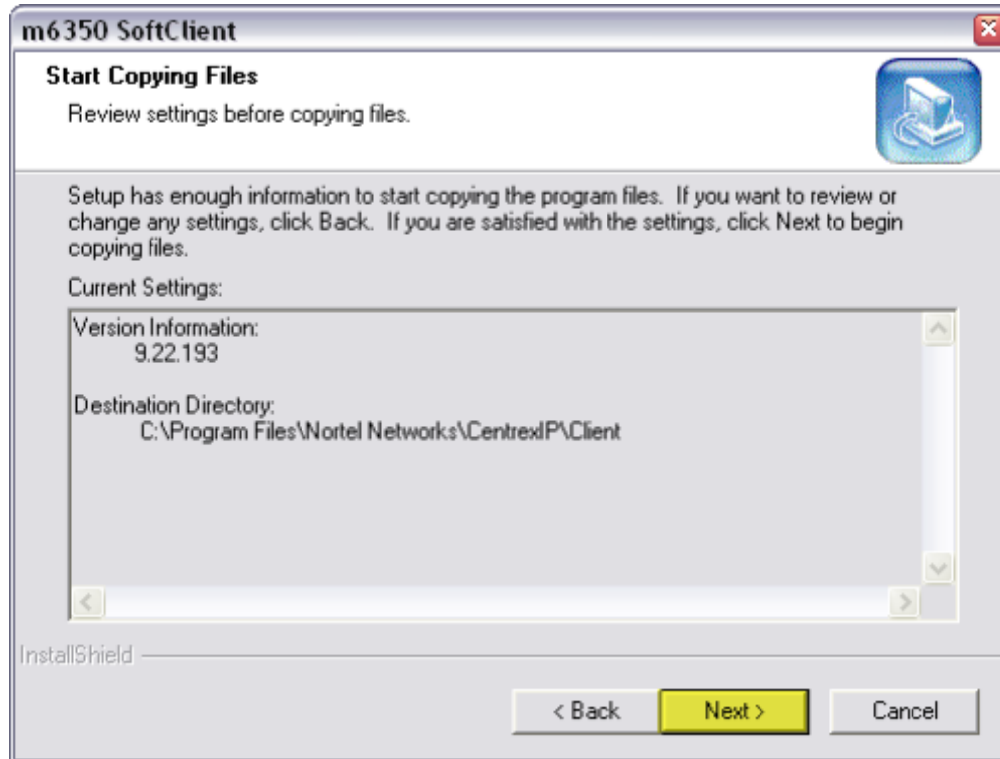
7. Click the **Next** button.



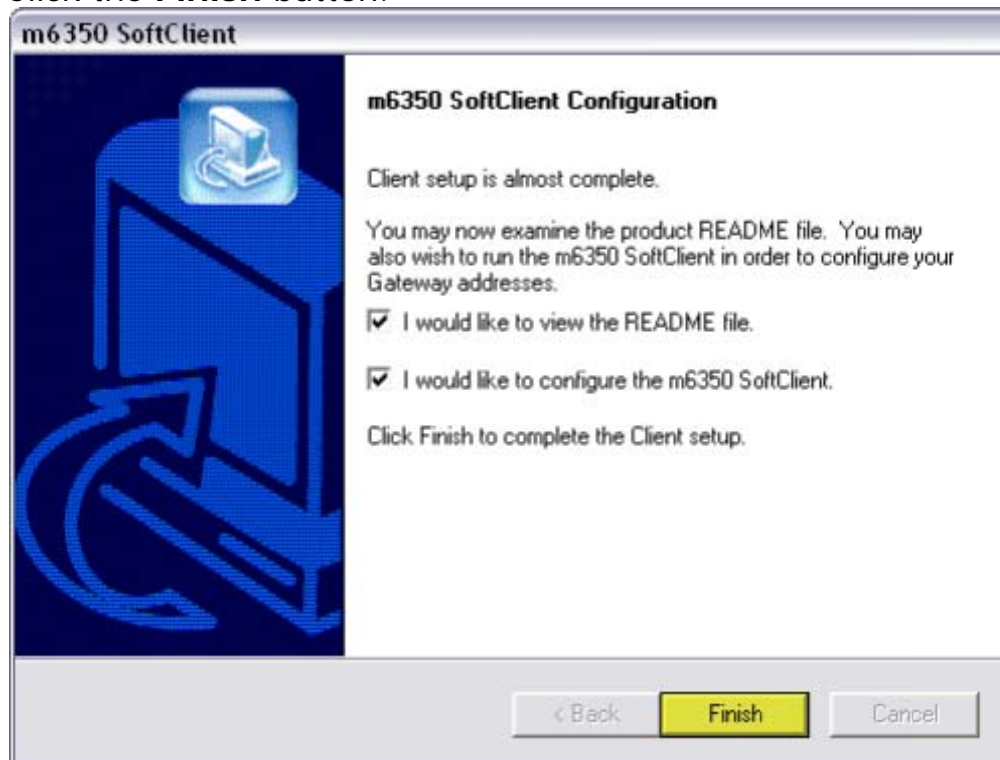
8. Click the **Next** button.



9. Click the **Next** button.



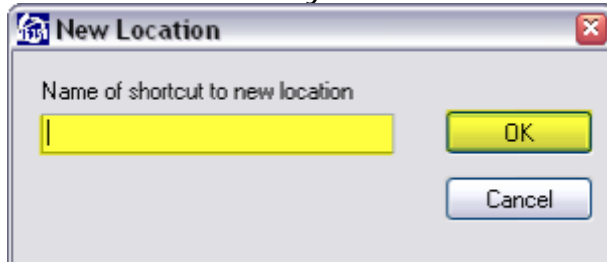
10. Click the **Finish** button.



11. Click the ... button next to My Location.



12. Enter the name of your location and then click the **OK** button.



13. Enter your **Name**, **City**, **Country**, **Postal Code**, and then click the **OK** button.

The screenshot shows the 'Edit Location' dialog box with the following fields and values:

Civil Location Information

Name	Place	What
<input type="text"/>	<input type="text"/>	Client
House Number	House Suffix	Street
<input type="text"/>	<input type="text"/>	<input type="text"/>
Street Suffix	Street Direction	Trailing Street Suffix
<input type="text"/>	<input type="text"/>	<input type="text"/>
Vanity/Landmark	Room	Floor
<input type="text"/>	<input type="text"/>	<input type="text"/>
Additional Location	<input type="text"/>	
Neighborhood	City Division	City
<input type="text"/>	<input type="text"/>	ATLANTA
County	National Subdivision	Postal Code
<input type="text"/>	United States	30305

Spatial Location Information

Latitude	Resolution	Longitude	Resolution
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Altitude	Altitude Type	Resolution	Datum
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Location Name: Atlanta

Buttons: New, Delete, OK, Cancel, Help

14. Select the desired language from the drop down, select the location name that you just crated, and then click the **Next** button.



15. Enter the **S1** and **S2** under **Primary** and **Secondary** and then click the **Next** button.

Specify the IP address and port number for your primary and secondary servers. The IP address should be specified in dotted numeric notation.

At least one of the server addresses must be provided. If you only specify one server, fill in the other IP address as "0.0.0.0"

If you are not sure what values to use in this dialog, contact your system administrator.

Host Adapter / Address

Use any host adapter Port

Intel 10.0.1.194 5000

QOS control available

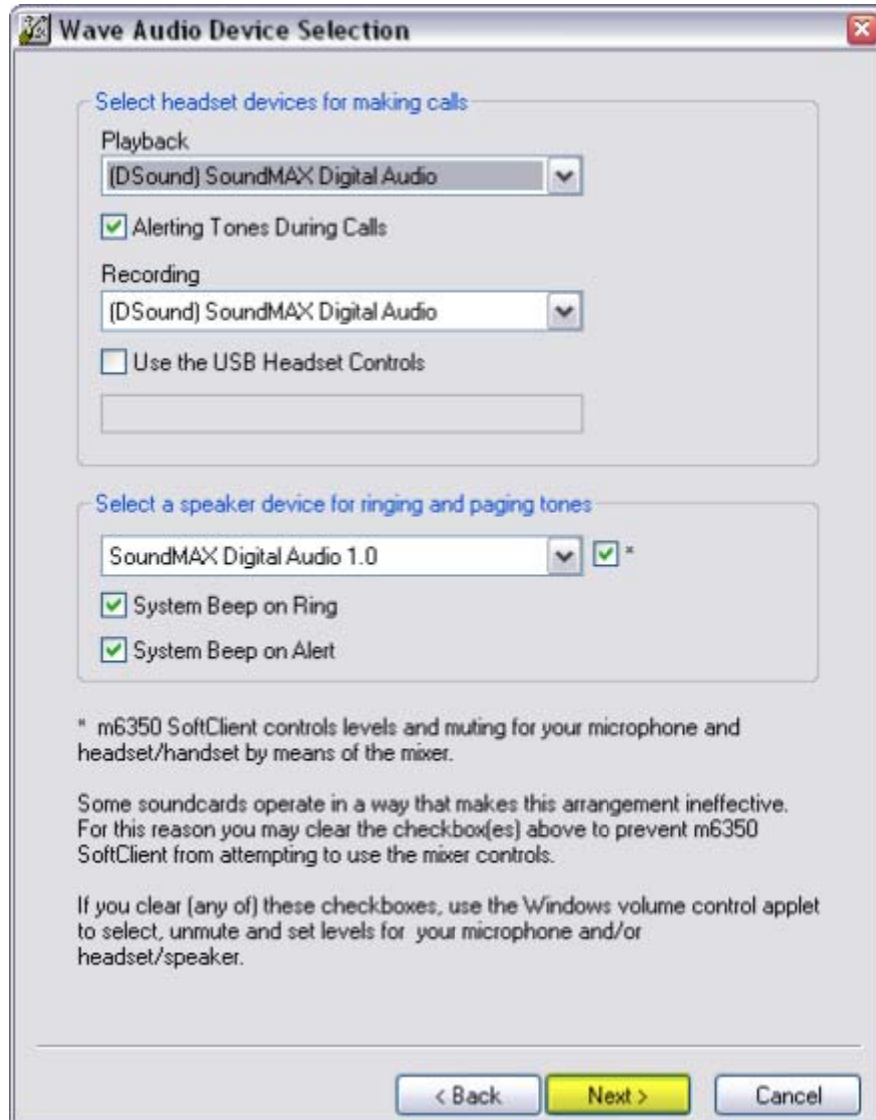
Server IP Address

Automatic Server Selection Port Utp Port

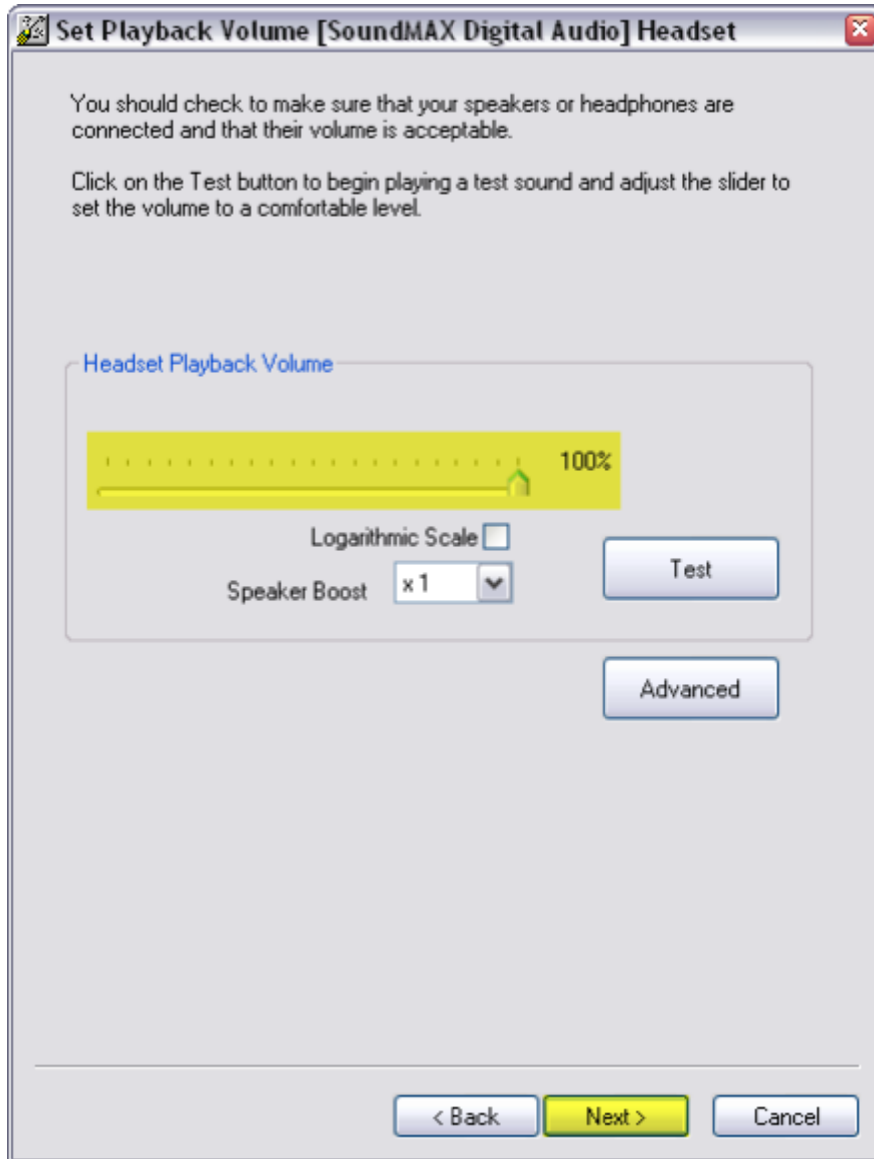
Primary	0 . 0 . 0 . 0	5000	6000
Secondary	0 . 0 . 0 . 0	5000	6000

< Back Next > Cancel

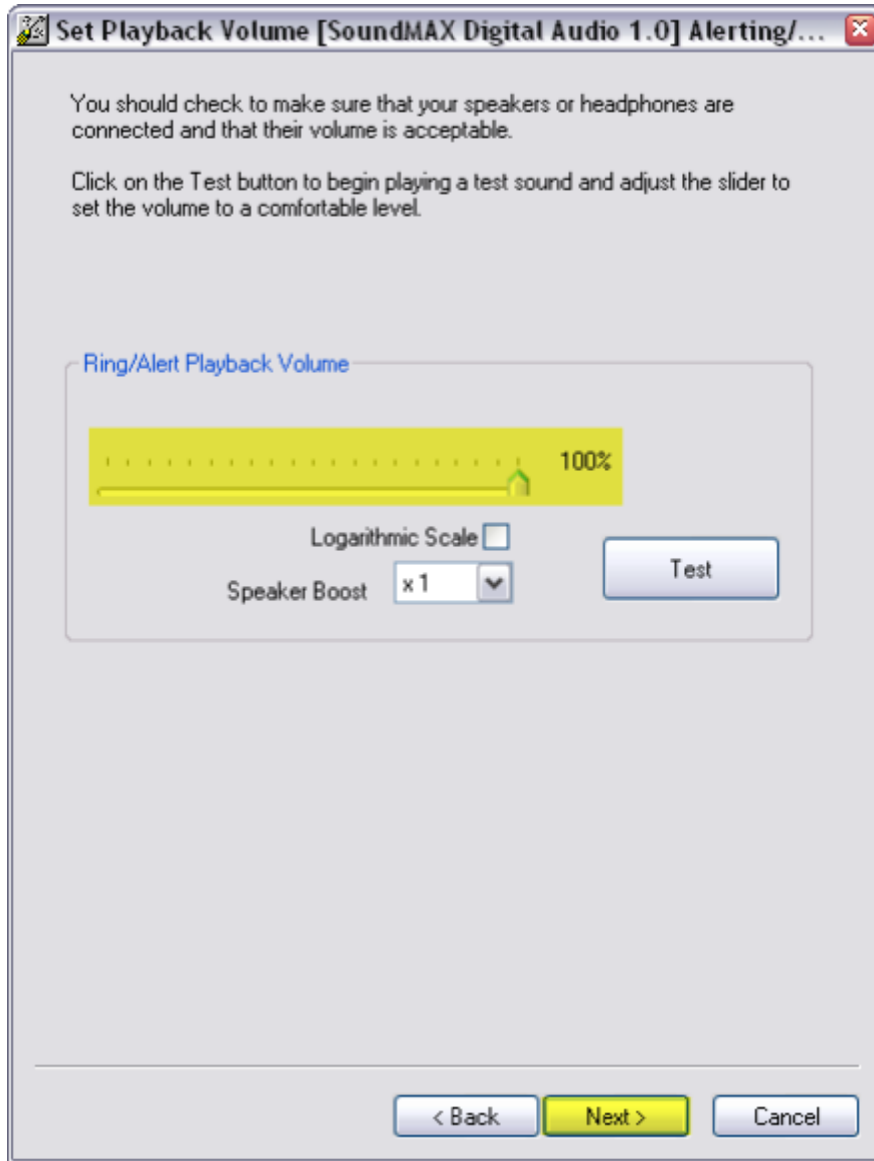
16. Select the audio devices you would like to use and then click the **Next** button.



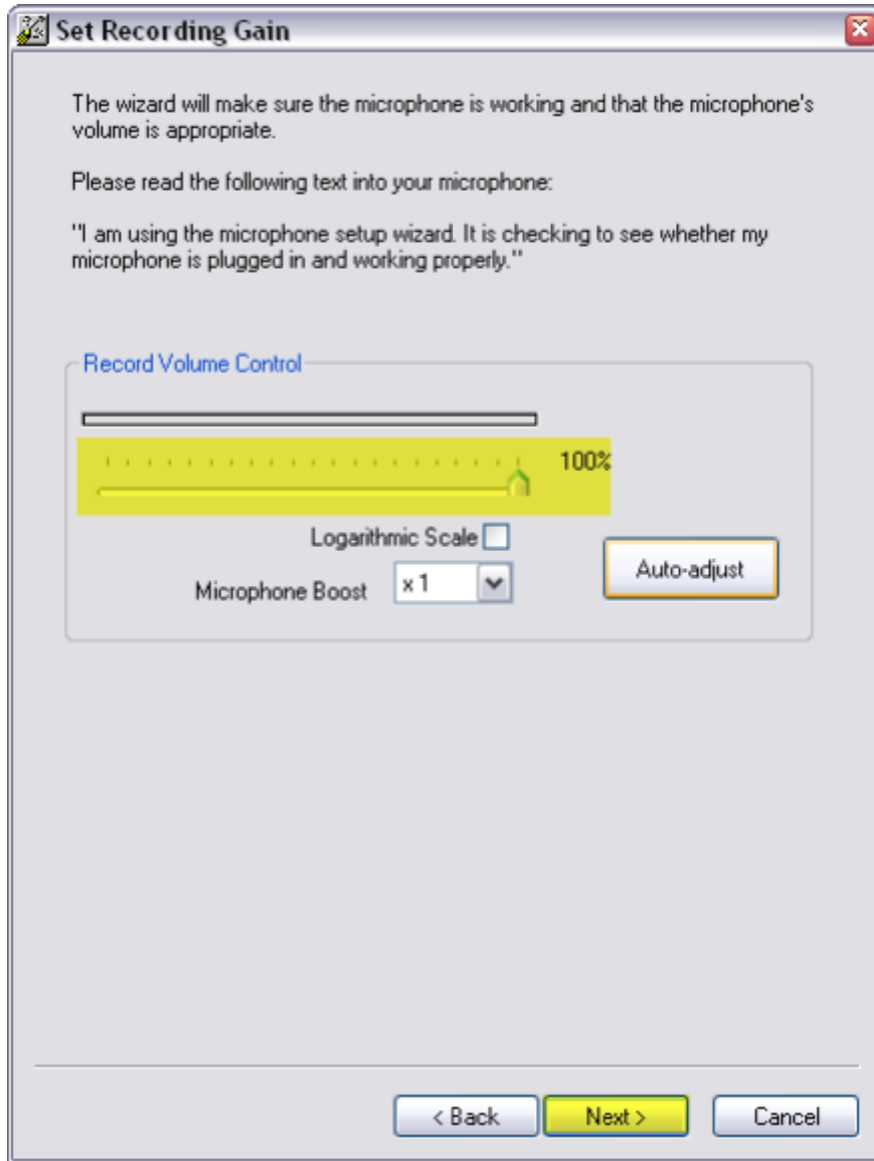
17. Adjust the **Headset Playback Volume** and then click the **Next** button.



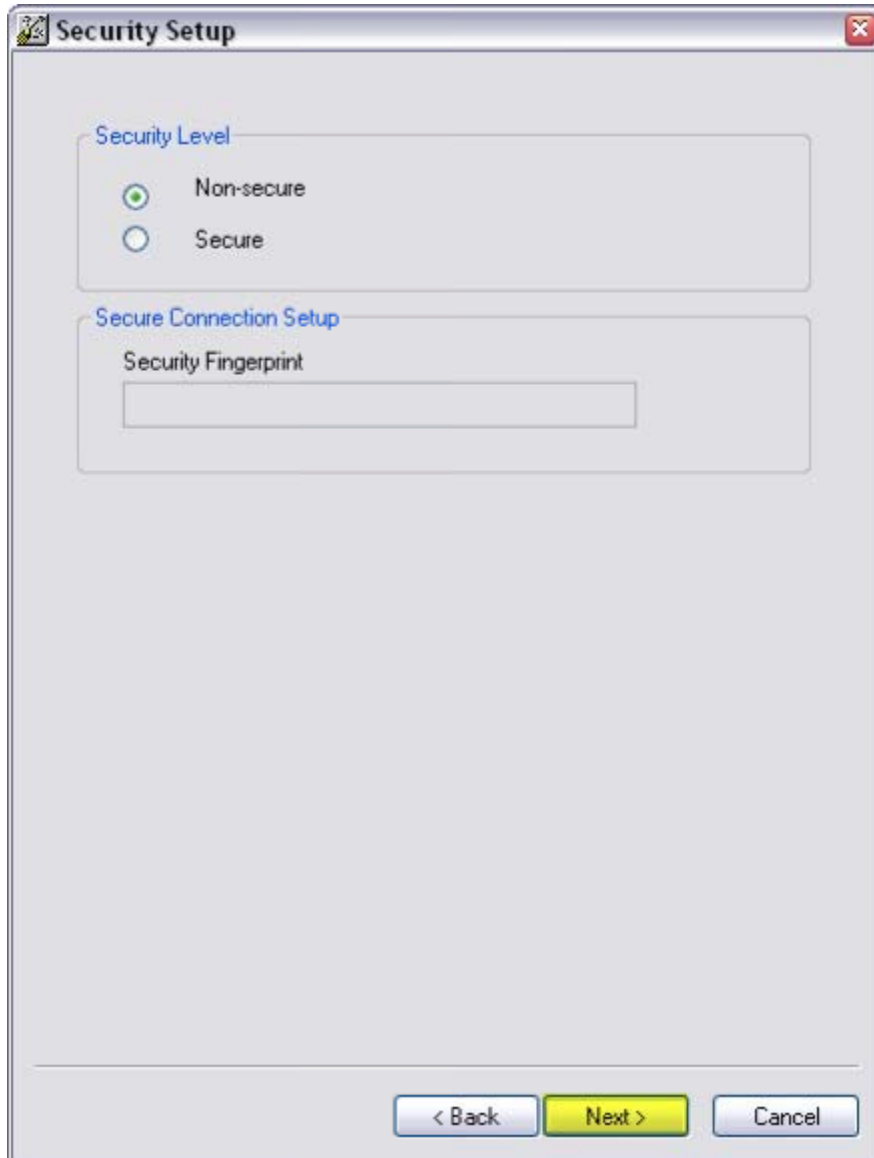
18. Adjust the **Ring/Alert Playback Volume** and then click the **Next** button.



19. Adjust the **Record Volume Control** and then press the **Next** button.



20. Click the **Next** button.



21. Click the **Finish** button.

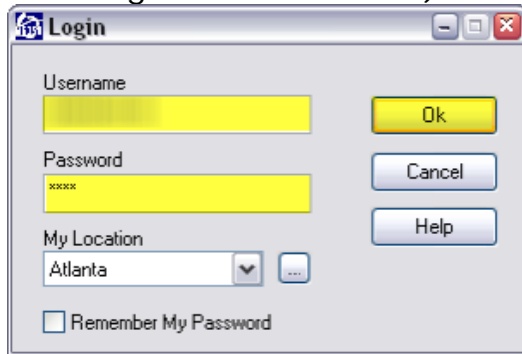


22. **The 6350 Client** is now installed. To login, double click the **6350 Client** icon located on your desktop.



23. In the **Username** field, enter the phone number you want to login as. Enter the **Password** associated with that phone number (usually

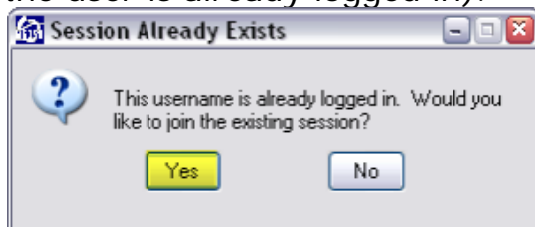
the 4 digit extension + 99). Click the **OK** button.



A login dialog box titled "Login" with a small icon in the top-left corner. It contains the following fields and controls:

- Username:** A text input field with a yellow background.
- Password:** A text input field with a yellow background and "xxxxx" characters.
- My Location:** A dropdown menu showing "Atlanta" and a small "..." button to the right.
- Remember My Password:** An unchecked checkbox.
- Buttons:** "Ok", "Cancel", and "Help" buttons are positioned on the right side of the dialog.

24. Click the **Yes** button to join the existing session (this appears when the user is already logged in).



A dialog box titled "Session Already Exists" with a question mark icon in the top-left corner. The text inside reads: "This username is already logged in. Would you like to join the existing session?". At the bottom, there are two buttons: "Yes" (highlighted in yellow) and "No".

25. You are now logged in as that user! From here, you can see exactly what the user is doing at all times until you log out. When you are finished, make sure you click the **Actions** menu and choose **Logout and Exit**.



A screenshot of the "Cypress - Message(s) Waiting" interface. The window title is "Cypress - Message(s) Waiting" and it has a menu bar with "Actions", "Options", "Calls", and "Help". The interface is blue and features the "NORTEL" logo at the top left. Below the logo is a grid of buttons:

- Top Row:** "Msg Wait" (highlighted in black), "Inspect", "Ris" (highlighted in orange), "Hold" (highlighted in red).
- Second Row:** "Autodial", "GIC", "1", "2 ABC", "3 DEF".
- Third Row:** "Autodial", "Conference", "4 GHI", "5 JKL", "6 MNO".
- Fourth Row:** "Autodial", "Transfer", "7 PQRS", "8 TUV", "9 WXYZ".
- Fifth Row:** "Forward", "Voicemail", "*", "0", "#".
- Sixth Row:** "Make Busy", "Line 2", "Mute" (with a speaker icon and a red dot), "Speed Call", "4044420138".