

Cypress Communications

SmartConferencing-Plus® Call Manager



In an effort to extend our large suite of conferencing services to you, we will be integrating your conferencing service with new systems, products and services. While this move will result in some differences in your experience, we are confident that our conferencing solutions and global options will provide you with many added benefits.

This document is intended to provide an overview of some of the online audio conferencing management modifications you can expect from this integration. Please use this document to assist you in a smooth transition with your conferencing experience.

LEADER FEATURES AND CONTROLS

	Available with SmartConferencing	Available with SmartConferencing-Plus Call Manager	E = Enhancement
Schedule meeting online	No	Yes	E
Modify entry/exit tones	No	Yes	E
Mute/unmute self	Yes	Yes	
Mute/unmute all	Yes	Yes	
Lecture Mode	No	Yes	E
End conference	Yes	Yes	
Roll call	No	Yes	E
Edit names	Yes	Yes	
Sub-conference controls	No	Yes	E
Conference lock	Yes	Yes	
Operator Assistance	Yes	Private help only. Public help via *0 on telephone keypad.	
Waiting room	Yes	Yes	
Show PowerPoint	Yes	No	
Conference notes	Yes (for leader)	No	
Active Talker (view who is speaking)	No	Yes	E
Chat	No	Yes	E
Unified roster in a single window	No	Yes	E
Record	Yes	Audio only via telephone keypad	
Webcast	Yes	No	
Conference Continuation	Yes	Yes via *8 on telephone keypad.	

www.cypresscom.net

Confidential and Proprietary



PARTICIPANT MANAGEMENT

	Available with SmartConferencing	Available with SmartConferencing-Plus Call Manager	E = Enhancement
Dial out to participants	Yes	Yes	
Dial Me	Yes	Yes	
Who's on the phone	Yes	Yes	
Who's on the web	Yes	Yes	
Who's got a question	Yes – raise your hand feature	Yes – via chat	
Emoticons	No	Yes	E
Enhanced international dial-out	No	Yes	E

PARTICIPANT VIEW

	Available with SmartConferencing	Available with SmartConferencing-Plus Call Manager	E = Enhancement
Operator assistance	No	Yes	E
Mute/unmute self online	No	Yes	E
Submit a question	Yes – raise your hand feature	Yes – via chat	
View current participant list	No	Yes	E
Chat	No	Yes	E
Active Talker (view who is speaking)	No	Yes	E
Unified roster in a single window	No	Yes	E

www.cypresscom.net

Confidential and Proprietary

